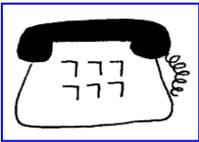




You could be a  
Quality Checker  
to help make life  
better for people

**choicesupport**  
*make life more interesting*

To find out more about being a QUALITY CHECKER and what the job involves, contact the Team :



PIPPA GASCOIGNE: 0207 261 4100

Mobile: 07894 566 843



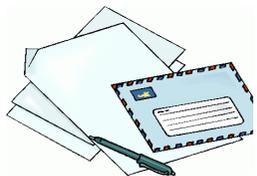
EMAIL: [pippa.gascoigne@choicesupport.org.uk](mailto:pippa.gascoigne@choicesupport.org.uk)

WRITE TO; PIPPA GASCOIGNE

CHOICE SUPPORT

100 WESTMINSTER BRIDGE ROAD

LONDON, SE1 7XA



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# Quality Checkers

**'Does your home meet your needs?'**

**'Can you go out when you want?'**

**'Do you get good support?'**

**'Are you involved in choosing your staff?'**

**'Do you get to meet new people?'**

QUALITY CHECKERS ASK THESE AND MANY  
MORE QUESTIONS TO FIND OUT WHAT  
PEOPLE THINK OF THEIR SUPPORT

## WHAT DO QUALITY CHECKERS DO?



Your job as a QUALITY CHECKER would be to visit other people in their homes to find out if they are Happy with the support that they get. You will go through questions based on the REACH STANDARDS and find out if their support helps Them to live the life that they want.



You will attend a TRAINING COURSE to learn How to be a Quality Checker  
The training course will be 2 or 3 days



You will be given any support you need to do your job as a QUALITY CHECKER from a trained Quality Checker supporter



You will need to travel sometimes to visit people who live away from your area.



You are paid an hourly rate for your work as a QUALITY CHECKER

## HOW DO QUALITY CHECKERS CARRY OUT THEIR CHECKS?

### QUALITY CHECKERS FIND OUT WHAT PEOPLE THINK BY:

- Visiting People in their homes by arrangement
- Asking People questions about their support and their lives
- Sending People the list of questions on a form and asking for it to be sent back when finished.
- Speaking to some People on the phone
- Speaking to People who know them well

### WHEN THE CHECKERS HAVE DONE THIS THEY WILL:

- Write a Report to go to the People that they met and spoke to on the visit
- Send the Report to Managers and other staff who work with the People they met and spoke to
- Sometimes go back to visit people again a few months later to see if there have been any changes



WHAT'S GOOD?



WHAT COULD BE BETTER?